

POSITION TITLE: CRISIS STABILIZATION CLINICIAN

CLASSIFICATION LEVEL: IV – CLINICAL SERVICES SPECIALIST

GENERAL STATEMENT OF RESPONSIBILITIES:

This full-time position provides crisis stabilization and intervention services to identified consumers. The incumbent provides linkages to consumers who are receiving hospital based services, coordinating discharge plans and arrangements and attending hearings, and carries a small outpatient caseload as needed. As an emergency services clinician, provides on call coverage for the area, and in clinic responses to requests for services. The incumbent coordinates initial contacts with consumers from Goochland and Powhatan Counties who are under Mandatory Outpatient Treatment Orders, as needed. The incumbent also provides TOVA training to other GPCS staff on a rotating basis. Additional work may be received from the Executive of GPCS, the Director of Clinical Services, or the Emergency Services Supervisor in accordance with the overall needs of the agency.

The incumbent will receive clinical supervision, as well as general direction, from GPCS Emergency Services Supervisor, to whom he/she will report. Additional work may be received from the Director of Clinical Services, or the Executive Director of GPCS, in accordance with the overall needs of the agency. In carrying out position duties and responsibilities, the incumbent is expected to exercise sound judgment, initiative, resourcefulness in problem solving and conflict resolution, as well as maintaining appropriate boundaries, observing confidentiality, and promoting cooperative relationships with other community based and GPCS programs.

MAJOR DUTIES AND RESPONSIBILITIES (in order of priority):

1. Provides and/or coordinates provision of crisis stabilization services to identified consumers.
 - Incumbent will be first responder to consumer who is identified as needing crisis stabilization services, and will assess or assist clinician in assessing whether consumer is appropriate for this service.
 - If consumer meets program criteria, incumbent will provide crisis stabilization service directly, or will coordinate who is to provide this service.
2. Provides crisis intervention as needed to consumers not meeting crisis stabilization program criteria
 - a. Incumbent will provide crisis intervention as needed to consumers whose service needs surpass what current staff or clinician is able to provide

- b. This level of intervention will be time-limited, and incumbent may need to assess consumer for crisis stabilization or hospitalization, if consumer's need exceeds designated length of time
 - c. Assists consumer in transitioning to GPCS provider as needed.
3. Provides primary in-clinic response to service requests, emergency contacts and informational contacts by telephone or face-to-face.
4. Follows non-public consumers who enter hospital under Region IV Acute Care funding, and conducts hospital follow up appointments with them as needed.
 - a. Incumbent attends hearing, as appropriate
 - b. Incumbent provides F/F visit during hospitalization, as appropriate
 - c. Incumbent conducts or coordinates hospital discharge appointment
 - d. Incumbent assists hospital staff as able in coordinating other discharge arrangements.
5. Follows public Acute Care-funded consumers whose primary clinician is out of the office, if no one else is available to provide this coordination.
 - a. Incumbent will follow consumer only when no one else from primary clinician's unit is available to provide this follow up
 - b. Incumbent reports significant issues that arise during hospitalization to ES Supervisor and to Unit Supervisor as needed.
 - c. Incumbent provides limited case management services during hospitalization, and coordinates discharge appointment (may conduct this appointment).
6. Provides ongoing outpatient treatment to designated consumers as assigned by Emergency Services Supervisor.
7. Coordinates all phases of initial contacts with persons from catchment area who are under a Mandatory Treatment Order, as necessary.
 - a. Attends hearings and/or assesses consumer during hospitalization
 - b. Coordinates and/or conducts hospital discharge appointment
 - c. Coordinates follow up contacts as needed to arrange treatment by private provider, if possible
 - d. Communicates Initial Treatment Recommendations to ordering judge (or court of record)
8. Provides on-call emergency services coverage out of regular clinic hours on a rotating basis. (This duty may be waived when crisis stabilization expands to evening hours.)
9. Maintains administrative and clinical recording of work as required.
10. Conducts collateral contacts with family of clients or other community caregivers involved.
11. Maintains ongoing positive relationships with Sheriff's Department, magistrates, hospitals, physicians, Social Services, schools, and other community agencies/persons.
12. Maintains hospitalization log, and other program records, as directed by Emergency Services Supervisor.
13. Provides case consultation to other agencies.
14. Carries out other direct clinical service responsibilities as appropriate.

15. Expands own knowledge by such means as academic study, independent reading, supervision, and attendance at outside conferences, workshops, etc.
16. Maintains confidentiality on all client related activity/information in conformity with GPCS policy and federally required standards.
17. Provides TOVA training to other GPCS staff on a rotating basis.

QUALIFICATIONS:

- Knowledge of principles of community mental health, and of mental health as a disability.
 - Knowledge and understanding of crisis intervention theory and practice, including crisis reduction and crisis stabilization techniques.
 - Knowledge of psychiatric hospitalization process, including hearings, community follow up, and how court systems impact follow up.
 - Knowledge and understanding of fundamental concepts of normal and abnormal human behavior, personality development, family and group dynamics.
 - Knowledge of mental health and substance abuse diagnosis and assessment.
 - Knowledge and understanding of brief therapy treatment modalities.
 - Knowledge of best practices for maintaining confidentiality and protection of personal health information.
 - Knowledge of principles and practices related to TOVA; certification in teaching this content.
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- Skill in providing clinical evaluations, individual/family crisis intervention counseling, and crisis assessments.
 - Interviewing and using interpersonal skills should encompass the ability to empathize, demonstrate respect, reflect feeling and confront constructively.
 - Ability to cope with stressful and anxiety-provoking situations with emotionally-disturbed and potentially violent clients.
 - Adherence to ethical standards appropriate for any professional helping relationship.
 - Ability to work and communicate effectively with all types of individuals, including those of diverse age, gender and racial/ethnic identification.

Master's degree in human services field.
License or license-eligible preferred.
Valid Virginia Driver's License.

POSITION AND LOCATION – ORGANIZATIONAL CHART

EXECUTIVE DIRECTOR

DIRECTOR OF CLINICAL SERVICES

EMERGENCY SERVICES SUPERVISOR

CRISIS STABILIZATION CLINICIAN

Effective Date: _____

SIGNATURES:

Incumbent

Date

Emergency Services Supervisor

Date

Director of Clinical Services

Date

Executive Director

Date